If you are a Chrome user on PC (not tablet), you can access our Web site using **https** as shown here, if you are prompted to install Flash then do so.

Chat - Feel Fluent ×		θ	_	С
← → C () https://www.feelfluent.com/			E	*

This will allow access to your booking and allow you to join the sessions.

Should you want to use http just select the icon on the top right marked with a **RED X**



This will display an additional window, select "Load unsafe scripts"

Insecure content blocked This page is trying to load scripts from unauthenticated sources. Load unsafe scripts

Your session will revert to http



Other workarounds for Chrome can include:

Delete the pepperflash directory

- 1. Exit chrome, make sure it is not running
- 2. using file **explorer** go to c:\users\<user name>\appdata\local\google\chrome\user data\pepperflash
- 3. Delete the folders you see there and restart Chrome

Reinstall Flash as also documented here